Sustainability at OMV

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CEO Statement

Ladies and Gentlemen,

In a difficult market environment, OMV was once again able to build on the successful financial performance of recent years in 2019. We pursued international expansion and further market diversification as well as making strategic portfolio changes by completing projects to boost gas production and expand refinery capacity. In addition to growing our long-term Company value, we also made substantial progress in repositioning OMV for a lower-carbon future. The Executive Board is committed to developing our business in line with the United Nations Sustainable Development Goals.

I am very pleased to be able to present to you our 15th Sustainability Report. In it, we describe our successes in environmental protection and carbon efficiency, and highlight our contribution to society.



In the past year, politicians and the public have come to expect a great deal more from oil and gas companies in terms of adapting their strategies. Climate activists have held numerous demonstrations demanding a faster and greater reduction of our carbon footprint. The capital markets are also increasingly calling on companies to report ESG goals. We face the challenge of supplying affordable energy to a growing global population and doing so in a responsible and carbon-efficient manner.

I am convinced that the necessary changes can only be made if governments, the public, and businesses work together. And I am equally confident that the way to achieve this goal is through technological innovation.

Oil and gas are essential for our lives today and will continue to be valuable resources in the future. They are needed as part of the reliable, modern energy mix necessary to ensure sustainable economic growth, preserve prosperity, and combat poverty.

"In addition to growing our longterm Company value, we also made substantial progress in repositioning OMV for a lowercarbon future."

Many well-known research institutions expect worldwide demand for energy and high-quality petrochemicals, which are used to manufacture necessary products such as pharmaceuticals, plastics, and insulation, to grow. This is also the focus of our corporate strategy. We are concentrating on further diversifying our business – both geographically, by continuing to develop Asia as a new core region, and in terms of our product portfolio, by growing our natural gas activities. Several acquisitions and divestments were completed in 2019 with the aim of increasing the share of gas in the Upstream portfolio to 65% by 2025. In line with our objective "produce more valuable products, burn less," we also acquired an equity stake in the Ruwais refinery with integrated petrochemical production in Abu Dhabi.





In terms of OMV's sustainability achievements, I am pleased that we were able to further improve our workplace safety performance in 2019. This is the result of all of the efforts we have undertaken in recent years to enhance occupational health and safety. At the same time, we improved process safety and stepped up our activities in the fields of human rights protection and community engagement.

"This year, we will again review our climate protection goals and set even more ambitious targets. We will further diversify our product portfolio, offer customers more environmentally friendly products, and further expand our petrochemical business."

We have pledged to reduce the carbon emissions of our operations, as well as the carbon footprint of our product portfolio in order to make a significant contribution to climate protection. As part of our Sustainability Strategy, we are continually working to limit our product portfolio's impact on the environment. In 2019, for instance, we were able to reduce the carbon intensity of our energy supply by 2% from 70 g CO₂ to 68.6 g CO₂ per unit of energy (MJ) as compared with 2018. In addition, we already achieved our 2025 carbon intensity targets ahead of schedule. This year, we will again review our climate protection goals and set even more ambitious targets. We will further diversify our product portfolio, offer customers more environmentally friendly products, and further expand our petrochemical business. Moreover, we are working on various options for using hydrogen – for transportation as well as industrial applications. In our circular economy project, our ReOil[®] pilot facility recycled 100 t of plastic waste into synthetic crude oil in 2019. In 2025, we plan to recycle 200,000 t with this technology. This means we are well on the way to making synthetic crude into an economically viable product.

We were able to achieve these results above all thanks to the excellent work of our approximately 20,000 employees who work tirelessly and conscientiously to ensure the supply of energy and raw materials. More than 7,900 employees also dedicated their time and energy to protecting the environment and alleviating poverty by participating in volunteering activities like planting trees and providing food to people in need.

I am pleased that our sustainability leadership was again recognized by external rating agencies such as CDP, MSCI, ISS ESG, and Sustainalytics. They count OMV among the world's best oil and gas companies. For the second consecutive year, we were the only Austrian company to be included in the Dow Jones Sustainability Index (DJSI World).

I can assure you that we will continue to put forth every effort to do business responsibly and innovatively to ensure a secure and low-carbon future. With the energy for a better life.

Rainer Seele Chief Executive Officer

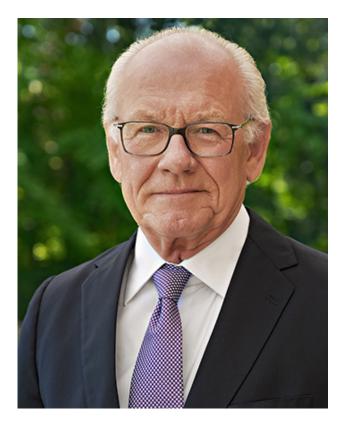


Letter of the Supervisory Board

Dear Shareholders,

In 2019, OMV continued to underscore its strong commitment to being a responsible market player and even improved its already strong sustainability performance.

An example for a concrete activity in this area is the cooperation agreed with VERBUND last year: OMV, together with VERBUND, Austria's main electricity company, is building Austria's largest ground-mounted photovoltaic plant to cover 10% of the Upstream production facilities' own electricity demand in Lower Austria. In addition, our innovative plastic-to-oil technology ReOil[®] is on track to become a commercially viable, industrial-scale recycling process which will contribute to the circular economy. In 2019, 100 tons of post-consumer plastic were transformed into synthetic crude.



In order to further strengthen our innovative capacity in this field, the New Energy Solutions department was set up to explore opportunities in carbon emission reduction and make a positive contribution to the energy transition.

The Supervisory Board is fully committed to OMV's Sustainability Strategy and challenges the management along this transition path, specifically by setting the right incentives. The new Remuneration Policy that will be put to vote to the Annual General Meeting 2020 for the first time will therefore include measurable carbon emission reduction targets which will influence both the Annual Bonus and the Long-Term Incentive Plan (LTIP) payouts.

I am very pleased to report that OMV's comprehensive approach to sustainability continues to be recognized by independent rating agencies and that OMV was again – as the only Austrian company – included in the internationally renowned Dow Jones Sustainability Index (DJSI World) in 2019.

OMV has opted to make use of the option to prepare its mandatory consolidated non-financial disclosures as a separate consolidated non-financial report (Sustainability Report). The consolidated non-financial report that is presented pursuant to Section 96(1) of the Stock Corporation Act was subject to an independent external assurance as well as a comprehensive audit and discussion by the Audit Committee and the Supervisory Board. The Supervisory Board found no issues during the audit and approved this report.

Vienna, March 2020

For the Supervisory Board Wolfgang C. Berndt m.p. Chairman of the Supervisory Board



OMV at a Glance

OMV produces and markets oil and gas, innovative energy, and high-end petrochemical solutions – in a responsible way.

OMV has a balanced international Upstream portfolio, while its Downstream businesses feature European and Middle Eastern footprints. In 2019, Group sales amounted to EUR 23 bn. With a year-end market capitalization of around EUR 16.4 bn, OMV is one of Austria's largest listed industrial companies. The majority of OMV's roughly 20,000 employees work at its integrated European sites.

Our foundation

To support OMV's business strategy and evolve our culture, we clearly articulated our OMV Foundation, which answers the questions: Why does OMV exist? What are we doing? How are we working together?

Our Purpose: The energy for a better life.

Energy is part of our lives: Conventional and alternative fuels enable mobility. Natural gas heats homes. Petrochemical products form the basis for plastics we use everywhere – from everyday products (e.g., cables and packaging material) to high-tech applications (e.g., medical consumables and materials for the automotive industry).

Behind all of these products is OMV energy: energy bringing more convenience and more comfort to life. Along the entire value chain, OMV contributes expertise, technological know-how, and innovations to improve the quality of people's lives. Safe. Carbon-efficient. Responsible. And Profitable. Today and tomorrow.

Our Business Reason: OMV produces and markets oil and gas, innovative energy, and high-end petrochemical solutions – in a responsible way.

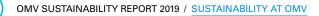
Oil and gas have been – and will continue to be – the backbone of the global energy supply. This is why OMV has been investing in modern technologies for greater plant efficiency, process sustainability, and product value. OMV's innovative capacity and technological expertise safeguard energy for a better life.

Our Principles – Team Spirit, Accountability, Passion, Pioneering Spirit, and Performance – describe what we can expect from each other and how we want to work together.

Information on the OMV Strategy can be found in the Annual Report 2019.

Business

Our Principles

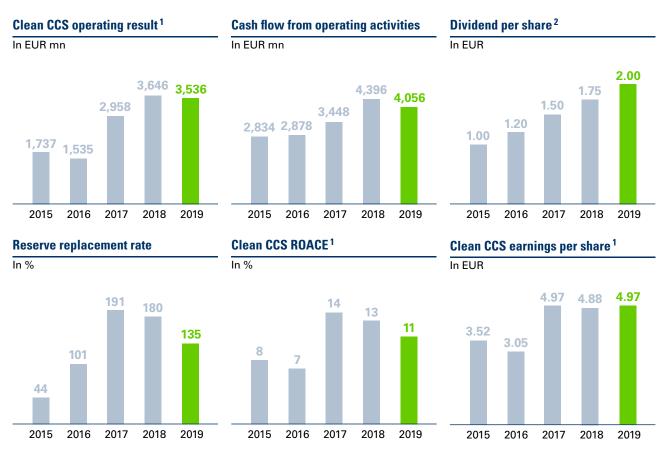




Economic performance

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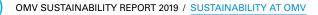
In 2019, OMV recorded a clean CCS Operating Result of EUR 3.5 bn despite the challenging market environment. This remarkable result was driven by strong results in both the Upstream and Downstream Business Segments and by strict cost discipline. In 2019, the operating cash flow amounted to EUR 4.1 bn. Following the payment of the highest dividend in OMV history, an organic free cash flow after dividends of EUR 1.3 bn was achieved, which contributed to finance major acquisitions in 2019, such as the 15% stake in the ADNOC Refining business and the 50% interest in SapuraOMV.



More information about OMV's economic performance can be found in the <u>Annual Report 2019</u>.

Adjusted for special items; clean CCS figures exclude fuels' inventory holding gains/losses (CCS effects) resulting from the fuels of refineries.

² Dividend per share 2019: as proposed by the Executive Board and confirmed by the Supervisory Board, subject to confirmation by the Annual General Meeting 2020

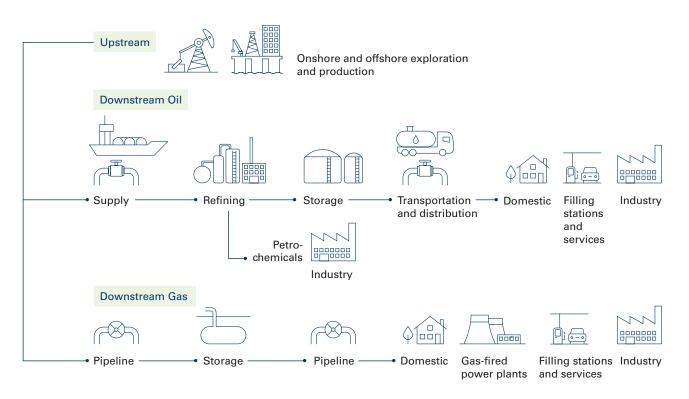




Our value chain

In the Upstream Business Segment, OMV focuses on the exploration, development, and production of oil and gas in its five core regions of Central and Eastern Europe, the Middle East and Africa, the North Sea, Russia, and Asia-Pacific. At the end of 2019, OMV had proven reserves (1P) of 1.33 bn boe and proven and probable reserves (2P) of

2.38 bn boe. The Reserve Replacement Rate (RRR) was 135% in 2019. Daily production was 487 kboe/d in 2019 (2018: 427 kboe/d), which equals a total production of 178 mn boe. While gas production accounted for 57% of production, oil amounted to 43%.



The Downstream Business Segment consists of the Downstream Oil and the Downstream Gas businesses. Downstream Oil operates three refineries in Europe: Schwechat (Austria) and Burghausen (Germany), both of which feature integrated petrochemical production, and the Petrobrazi refinery (Romania). In addition, OMV holds a 15% share in ADNOC Refining, which operates the world-class Ruwais refinery in the United Arab Emirates, among other assets. Globally OMV's total annual processing capacity amounts to 24.9 mn t. The total refined product sales were 20.94 mn t in 2019 (2018: 20.26 mn t). The retail network consists of around 2,100 filling stations in ten countries with a strong multi-brand market portfolio. Furthermore, OMV holds a 36% interest in Borealis, one of the world's largest plastics producers. Borealis is fully committed to a circular economy for plastics and plastics recycling.

Downstream together with Upstream finished an Oil Business Continuity Plan for Austria, which ensures the supply to customers on the Austrian market in case of refinery downtime.

In Downstream Gas, the natural gas sales volume was 136.7 TWh in 2019 (2018: 113.8 TWh). OMV owns gas storage facilities with a capacity of 30 TWh and a 51% share in Gas Connect Austria, which operates a 900 km natural gas pipeline network. The Central European Gas Hub (CEGH), in which OMV holds a 65% share is a wellestablished gas-trading platform. The node in Baumgarten (Austria) is Central Europe's largest entry and distribution point for Russian gas. In addition, OMV operates a gasfired power plant in Romania.

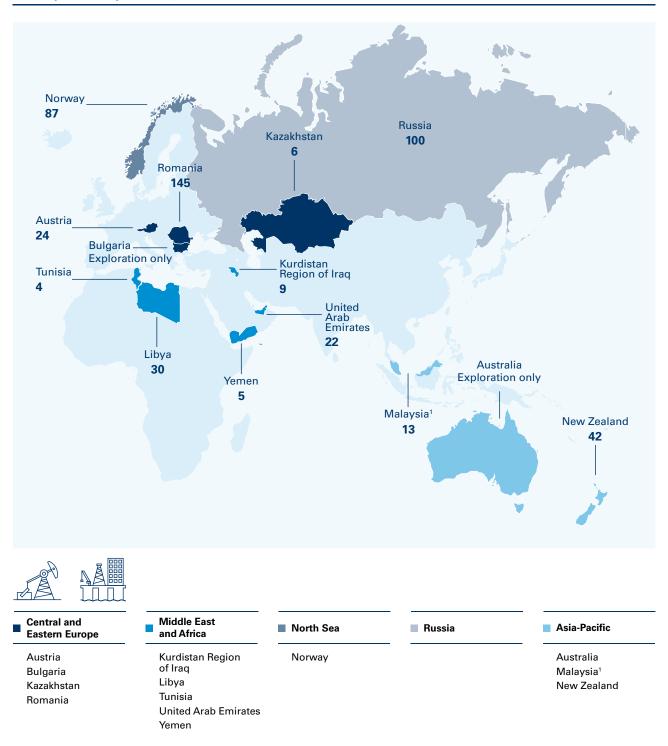




Upstream business segment

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Annual production per country 2019 (In kboe/d)



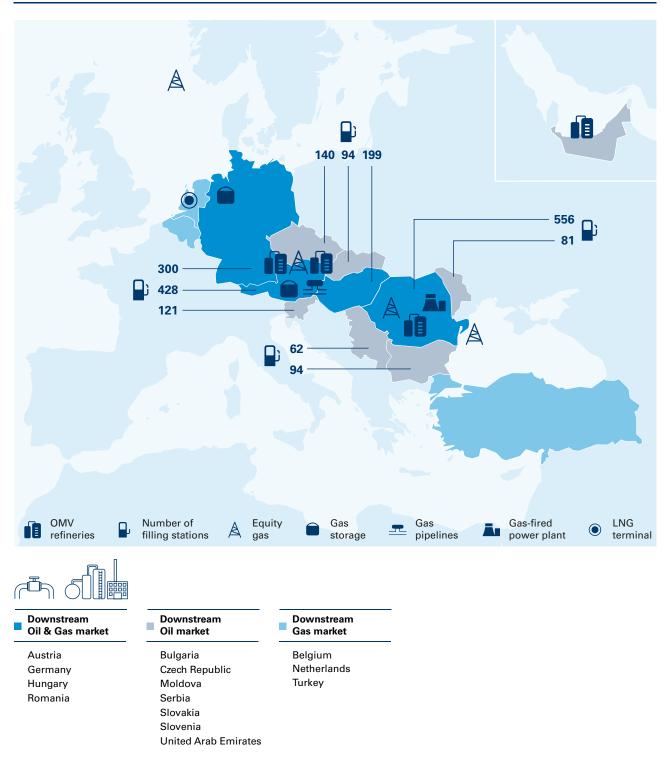
¹ On January 31, 2019, OMV acquired a 50% interest in SapuraOMV Upstream Sdn. Bhd. In addition to the Malaysian footprint, SapuraOMV Upstream has exploration assets in New Zealand, Australia, and Mexico.





Downstream business segment

Downstream presence in 2019

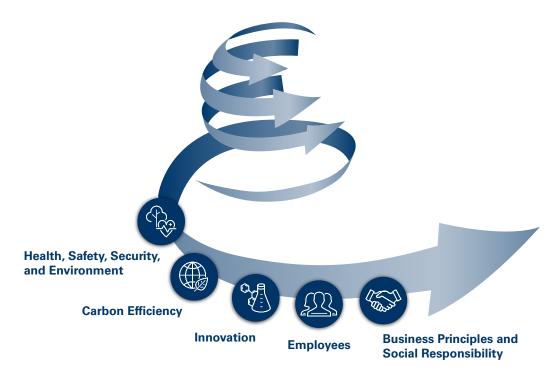




Sustainability Framework

OMV aims to provide a secure supply of affordable energy for the sustainable development of society and the economy while respecting the environment. Conducting business sustainably is crucial for OMV in creating and protecting value in the long term, in building trusting partnerships, and in attracting customers as well as the best suppliers, investors, and employees.

OMV delivers energy responsibly to improve people's lives. Sustainability for OMV means creating long-term value for our customers and shareholders by being innovative and an employer of choice. We conduct our business in a responsible way, respecting the environment and adding value to the societies in which we operate.



Sustainability strategy

Growing demand for energy and accelerating climate change pose immense challenges for the energy sector. The key lies in finding the balance between climate protection efforts, affordable energy, and reliable supply. The economy needs alternative energy systems as well as economically viable and scalable technologies to satisfy the growing demand for energy. Here, OMV will make a significant contribution to the sustainable energy supply for future generations. To realize its mission of providing energy for a better life, OMV is committed to exploring the full potential of oil and gas at its best by following a responsible approach in producing, processing, and marketing oil and gas and petrochemical products. OMV's responsible approach to business stipulates the prevention and mitigation of sustainability risks associated with OMV's activities.



We also aim to seize the opportunities presented by taking a sustainable approach to business. The 15 measurable targets of the Sustainability Strategy 2025 define the primary direction of OMV's path to sustainability in the very near future. The targets are set in the five focus areas: Health, Safety, Security, and Environment (HSSE); Carbon Efficiency; Innovation; Employees; Business Principles and Social Responsibility. The Sustainability Strategy 2025 constitutes an integral part of the Corporate Strategy 2025 and is the sustainable component of OMV's business ambitions.

The Sustainability Strategy's targets relating to OMV's operations and products are aligned with the production, sales, and product portfolio plans set by the Corporate Strategy. Thus, for example, reducing the carbon intensity of the product portfolio is based on the planned increase in the share of natural gas and the increased weight of petrochemicals, where oil is used as a raw material rather than fuel. The reduction of the carbon intensity of operations is based on the plan to optimize production through innovative technical measures, to further enhance the energy efficiency of operations, and to eliminate routine flaring and venting. The targets related to focus areas that are linked to the social dimension of sustainability - HSSE, Employees, Business Principles and Social Responsibility round out OMV's mission as a responsible business player. In line with our approach to shaping the future of energy in a sustainable way, OMV intends to allocate significant resources to the implementation of the Sustainability Strategy 2025. For example, up to EUR 500 mn will be invested by 2025 in innovative energy solutions such as ReOil[®] and Co-Processing. (For more information on ReOil[®] and Co-Processing, see Innovation.)

In order to step up our development of low-carbon business solutions and technologies, we set up a New Energy Solutions team in 2019. This initially meant consolidating and centrally bundling responsibility for OMV's portfolio of new energy solutions in one department to harmonize results across divisions in the best interests of OMV as a whole. These activities include developing the market for gas-powered vehicles as well as building Austria's largest photovoltaic plant with the power company VERBUND. The latter project will meet 10% of the energy needs of our Upstream production facilities in Austria and reduce our CO₂ emissions by 12,000 t per year.

The mission of the team is to develop and implement lowand zero-carbon energy solutions, i.e., measures for net carbon reduction and new low- and zero-carbon business opportunities. In addition, the team's aim is to find largescale solutions to reduce, reuse, or store greenhouse gas emissions. A review of carbon efficiency targets was launched with the aim of setting more ambitious targets. A comprehensive strategy for the New Energy Solutions activities is being prepared, which will be communicated in 2020. (For more details, see <u>Sustainability governance</u>.)

Summary of OMV response to combat climate change

For decades, OMV has pledged to do business economically, ecologically and socially sustainably. We will continue to uphold this commitment as it is the only way to protect and preserve security and prosperity in the long term. More and more people need more and more energy. At the same time, the planet is getting warmer and warmer, making climate protection increasingly important. We are therefore transforming our business model step by step with the aim of reducing the carbon footprint of the Company.

We see oil as a valuable raw material, which should not be burned. We see gas as well as hydrogen as enablers of the energy transition towards a low-carbon energy system.

To achieve this, we draw on our strengths and use many levers to reduce the CO_2 concentration in the atmosphere:

- With the help of new technologies, we are consistently reducing the CO₂ emissions of our refineries and our oil and gas production.
- We are increasing the proportion of gas in our total production and contributing to a significant reduction in CO₂ emissions by replacing coal with gas as energy source.
- We refine oil into high-quality petrochemical products instead of burning it to generate energy.
- We recycle biogenic and plastic waste into valuable raw materials and are investing EUR 500 mn in these innovations, enabling a circular economy.
- We are exploring ways to store CO₂ in underground storage facilities and to reuse CO₂ as a raw material for chemical products.
- We are working on economically viable hydrogen solutions for industry and mobility.

OMV takes climate action in its operations, product and service portfolio, innovations and R&D activities, working environment, and social investments.

Actions in all areas are needed to combat climate change. Further details about all measures are provided in the respective <u>focus areas</u>.





Sustainability commitments and targets









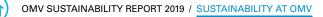
Carbon Efficiency

Commitments

- OMV focuses on improving the carbon efficiency of its operations and product portfolio.
- OMV is fully committed to acting on climate change mitigation and responsible resource management.

Targets 2025	Status 2019	Milestones 2020		
Carbon intensity of operations ¹				
 reduce by 19% by 2025 (vs. 2010) 	▶ -22% vs. 2010 achieved	 set new target as initial 2025 target achieved ahead of schedule 		
Carbon intensity of product portfolio	2			
 reduce by 4% by 2025 (vs. 2010) 	 –4% vs. 2010 achieved 	 set new target as initial 2025 target achieved ahead of schedule 		
Flaring				
 achieve zero routine flaring and venting of associated gas by 2030 	 –37% in Upstream vs. 2010³ 	 continue with ongoing flaring and venting reduction projects 		
Sustainable Development Goals (SDGs) supported				
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CO₂ equivalent emissions produced to generate a certain business output using the following business-specific metric – Upstream: t CO₂ equivalent/toe produced, refineries: t CO₂ equivalent/t throughput, power: t CO₂ equivalent/MWh produced – consolidated into an OMV Group Carbon Intensity Operations Index, based on weighted average of the business segments' carbon intensity
 The carbon intensity of OMV's product portfolio measures the CO₂ equivalent emissions generated by the use of OMV's products sold to third parties in t CO₂ equivalent/toe







Commitments

Enhanced Oil Recovery

methods

- OMV's innovation efforts focus on optimizing production, exploring high-end petrochemical solutions, developing innovative energy solutions, and embracing digital technologies.
- Innovation is facilitated by investment and partnerships in the research and development of innovative technological solutions.
- OMV will invest EUR 500 mn in innovative energy solutions by 2025.

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Targets 2025	Status 2019	Milestones 2020
ReOil [®]		
 develop ReOil[®] into a commer- cially viable, industrial-scale process (unit size of ~200,000 t per year) 	 100 t of post-consumer plastic transformed into synthetic crude; 40 days of continued production at the ReOil[®] plant 	 250 t of post-consumer plastic transformed into synthetic crude; further testing at pilot plant in order to support the engineering process of the scale-up to the next-level ReOil[®] demo plant
Co-Processing		
 raise the share of sustainable feedstock co-processed in the refineries to ~200,000 t per year by 2025 	 Process Design Package final- ized for Schwechat refinery; process studies finalized for Pet- robrazi refinery 	For purposes of gaining further experience and rolling out Co-Processing at OMV Petrom, additional test runs are planned at the Petrobrazi refinery in Romania in 2020 (3,000 t of bio- genic feedstock), to be accom- panied by final product quality assurance tests in the labor- atory.
Enhanced Oil Recovery (EOR)		
 increase the recovery factor in the CEE region in selected fields by 5–15 percentage points by 2025 through innovative 	 pilot EOR project started in Romania in 2019; result of pilot project in Austria: additional production of about 100 kboe in 	 finalize the pilot EOR project in Romania; further mature the full field implementation project in two Matzen field reservoirs

Sustainable Development Goals (SDGs) supported

2019









Commitments

- OMV is committed to building and retaining a talented, expert team for international and integrated growth.
- > OMV is committed to its diversity strategy with a focus on gender and internationality.

Targets 2025	Status 2019	Milestones 2020
Gender diversity		
 increase share of women at management level⁴ to 25% by 2025 	 19.6% women at management level in 2019 	 increased focus on succession planning, recruitment pro- cesses, additional female lead- ership programs, as well as initiatives to promote a diversity culture
International diversity		
 keep high share of executives with international experience⁵ at 75% 	 77% executives with interna- tional experience in 2019 	 maintain the high share of exec- utives with international experi- ence through succession plan- ning, mobility, and recruitment processes
Sustainable Development Goals (SDGs) supported		









Business Principles and Social Responsibility

Commitments

- > OMV strives to uphold equally high ethical standards at all locations.
- OMV is a signatory to the United Nations (UN) Global Compact, is fully committed to the UN Guiding Principles on Business and Human Rights, and aims to contribute to the UN's 2030 Agenda for Sustainable Development.

Targets 2025	Status 2019	Milestones 2020
Business ethics		
 promote awareness of ethical values and principles: conduct in-person or online business ethics training for all employees 	 514 employees trained in person in 2019; 85% of defined target group for the training cycle 2018–2020; in addition, 11,144 employees absolved the online training on business ethics 	 reach 90% of defined target group for training cycle 2018–2020
Local communities		
 assess Community Grievance Mechanism of all sites against UN Effectiveness Criteria⁶ by 2025 	 5 out of 10 sites in scope assessed 	 assess two additional sites in 2020
Human rights		
 conduct human rights trainings for all employees exposed to human rights risks⁷ by 2025 	 9,241 employees trained (47% of total employees) by end of 2019; 82% of target group trained 	 90% of target group trained
Supply chain		
 increase the number of supplier audits covering sustainability elements to >20 per year by 2025 	 11 supplier audits conducted 	 conduct >10 supplier audits

Sustainable Development Goals (SDGs) supported



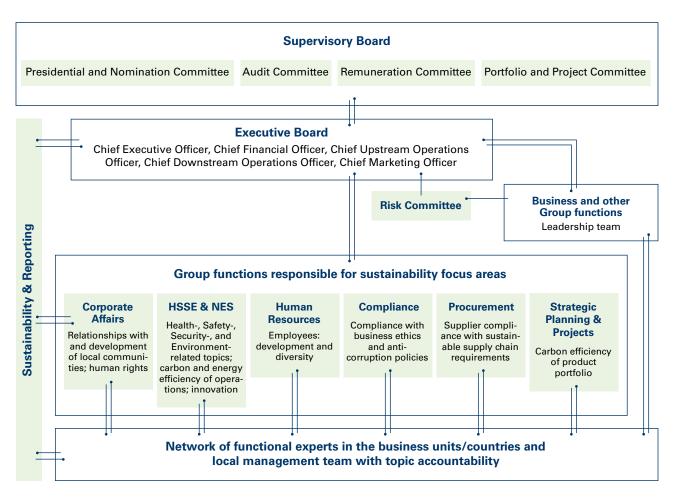




Sustainability governance

Sustainability-related topics (including issues relating to climate change mitigation) are fully integrated into the overall governance structure of the Company. These topics

have the same weight as any other business consideration and, following the Company's responsible approach to business, are integrated into the daily operation and management processes of the Company.



In the diagram, we map the coverage of the five OMV Sustainability Strategy focus areas (HSSE, Carbon Efficiency, Innovation, Employees, Business Principles and Social Responsibility) by corresponding Group functions. Group functions continuously develop and steer the processes relevant to the implementation of activities relating to social and environmental performance, and propose an action plan to functional experts in related business units on the ground. The functional experts remain in continuous communication regarding progress on the planned implementation. Each Group function reports directly to the Executive Board on the relevant social and environmental issues. They include reporting on progress in the implementation of the Sustainability Strategy targets, presenting important events with regard to the material topics, and submitting for approval the implementation of sustainability initiatives.

In 2019, we expanded the HSSE function to HSSE & New Energy Solutions (NES). HSSE & NES is made up of the HSSE, Carbon Management, NES Scouting & Portfolio Management, and New Energy Technology Development & Implementation departments. HSSE & NES manages the following climate-change-related issues:

- Making a meaningful transition to low-emission technologies in order to reduce the carbon footprint of our existing business and to develop innovative energy solutions
- Consolidating responsibility for OMV's portfolio of new energy solutions in one central location to achieve harmonized, cross-divisional results
- Ensuring close cooperation and joint efforts between Corporate and the business divisions in developing the most promising proposals for efficient carbon reduction

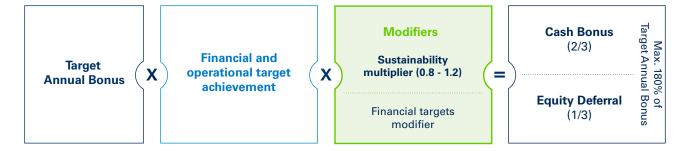


 Promoting a "startup culture" to create the right environment and encourage colleagues to come up with ideas aimed at reducing OMV's environmental footprint

The Business and Other Group Functions leadership team has a general overview and control over the implementation of all Company functions on the ground, and ensures that environmental and social aspects are integrated into the business activities. The Executive Board reports to the Supervisory Board on a regular and ad-hoc basis. Members of the leadership team also comprise the Risk Committee, chaired by the CFO, which ensures that material financial and non-financial risks are properly identified and managed. (For more information on the risk management process, see the <u>Annual Report 2019</u> under Risk Management.)

The Executive Board is the highest managing body of the Company. The Supervisory Board appoints members of the Executive Board, monitors and supervises its decisions, and advises the Executive Board on strategy development. The Executive Board approves the Sustainability Strategy as part of the Corporate Strategy and is accountable to the Supervisory Board for its implementation. (For more information on the functions and composition of the Executive Board and Supervisory Board, see the <u>Annual Report 2019</u> under Consolidated Corporate Governance Report.)

The Supervisory Board appoints among its members qualified expert committees that support the decision-making of the Supervisory Board. The Remuneration Committee is authorized to determine the Executive Board's remuneration, including the structure of the remuneration system and the actual target achievement. The Executive Board remuneration consists of fixed and variable remuneration elements. The variable remuneration – the Long-Term Incentive Plan (LTIP) and the annual bonus – includes performance criteria related to the Company's sustainability performance. The sustainability multiplier as part of the annual bonus is determined at the discretion of the Supervisory Board based on a predefined set of criteria that are selected due to their importance for OMV's sustainability performance.



These criteria include, but are not limited to, the Lost-Time Injury Rate, the number of work-related fatalities of employees and contractors, the number and volume of oil spills, and the Reserve Replacement Rate. The LTIP includes a Health, Safety, Security, or Environmental (HSSE) malus that may be applied to the overall target achievement. In situations where a severe HSSE breach has occurred, the Supervisory Board can reexamine the level of the LTIP payout and, depending on the extent of the infraction, reduce it at its reasonable discretion, if necessary to zero. An external audit of the actual target achievement is performed by the Company's Group auditor, and the results are communicated to the Remuneration Committee and Supervisory Board. More details on the remuneration structure and the complete list of performance criteria are provided in the Annual Report.

The Sustainability & Reporting department is part of Corporate Affairs and has a Group-wide coordination function. It is responsible for steering, providing advice on, and reporting on sustainability-related topics to internal and external stakeholders. Sustainability & Reporting steers and coordinates the development and the implementation of the Sustainability Strategy.

With the support of external sustainability experts, OMV evaluated sustainability maturity to fulfill the reporting recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). Based on this evaluation, we further enhanced our disclosure of climate-related financial issues in line with the TCFD recommendations.

We consult with internal and external stakeholders through various engagement channels across different levels of the governance structure. Additional information on the engagement channels is provided in the <u>Stakeholders' Engagement Details</u>.

The Investor Relations department coordinates the communication of OMV's sustainability performance and strategy at the request of socially responsible investors (SRIs) with the Sustainability & Reporting department.





OMV presented the newly developed SRI capital market story at an ESG/SRI conference in Paris and engaged with investors from the investor initiative "Climate Action 100+" among others. The SRI presentation is available at: https://www.omv.com/en/roadshows-and-conferences

In 2019, senior management performed a half-year review of the progress in relation to the Sustainability Strategy

targets and the status of the initiatives. The status of the Sustainability Strategy targets and a deep dive into carbon management were discussed in a meeting with Supervisory Board, Executive Board and senior management representatives. The Executive Board and Supervisory Board approved the Company's Sustainability Report.

Our commitment to international sustainable development standards









OMV is a signatory to the United Nations (UN) Global Compact and is fully committed to the UN Guiding Principles on Business and Human Rights. OMV adheres to the recommendations of the OECD Guidelines for Multinational Enterprises – the only government-supported international instrument for responsible business conduct with an integrated grievance mechanism. The recommendations relate mainly to information disclosure, human rights, employment, environment, and anti-corruption efforts.

We continue to support the UN Sustainable Development Goals (SDGs) through our projects and initiatives. The key SDGs supported by OMV through its activities are SDG 7 – Affordable and clean energy, SDG 13 – Climate action, SDG 8 – Decent work and economic growth, and SDG 16 – Peace, justice, and strong institutions.



OMV recognizes that climate change is one of the most important global challenges and acknowledges the goals set forth by the Paris Climate Change Agreement and the EU climate targets. As part of our carbon strategy, we have endorsed the international World Bank initiative "Zero routine flaring by 2030" to end the routine flaring and venting of associated gas during oil production by 2030.

In line with the Recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), we disclose, where possible, climate-change-related considerations in the operational elements of governance, strategy, risk management, and metrics and targets. The TCFD Index, published as an annex to this report, outlines disclosures throughout this report that illustrate our reporting in accordance with TCFD Recommendations. OMV is a supporter of the <u>Task Force on Climate-related Financial</u> <u>Disclosures (TCFD)</u>.



Risks and opportunities management

Like the oil and gas industry as a whole, OMV is exposed to a variety of risks – including market and financial risks as well as operational and strategic risks.

The Group's risk management processes focus on identification, analysis, and evaluation of such risks and their impact on the Group's financial stability and profitability as well as on their impact on sustainability matters. The objective of these activities is to actively manage risks in the context of the Group's risk appetite and defined risk tolerance levels.

For OMV, a risk represents uncertainty regarding Company objectives measured by combining the likelihood or frequency of an event and its consequences, which can result in opportunities or threats to the success of the Company's sustainable business performance.⁸

Mapping our sustainability risks

When evaluating risks, OMV also assesses any relevant impact OMV activities might have on Environment, Society, and Governance (ESG). We have summarized the potential risks, mitigation measures, and net risks and opportunities of OMV activities, structured by our material topics and related NaDiVeG concerns in the table below. Materiality in this context is defined as issues having a potentially significant impact on the environment or society. For further details on our materiality analysis, see <u>Reporting on materiality</u>.

Material Topic	Risk description ¹	Mitigation measures	Effect description ²
GHG emissions from operations (NaDiVeG: Envir- onmental con- cerns)Risk of imbalance between certificates allocated and emissions volumes required by the Company's activities, resulting in higher costs; ger erated by the uncertainties about allowance demand an abatement costsRisk of decarbonization policies forcing OMV to operate on a net carbon- neutral basis, triggered by th	certificates allocated and emissions volumes required by the Company's activities, resulting in higher costs; gen- erated by the uncertainties about allowance demand and	 Developing and implementing a forward-looking OMV Carbon Trading Strategy Reducing GHG emissions in OMV's carbon-intensive facilities by implementing energy efficiency improvements and technology changes Phasing out routine flaring and venting as a major contributor to reduce GHG emissions 	OMV's 2019 total Scope 1 GHG emissions of 10.63 t CO2 equivalent increased the CO2 concentration in the atmosphere by about 0.0062 ppm.
	policies forcing OMV to operate on a net carbon- neutral basis, triggered by the enforcement of the Paris Cli-	 Boosting energy efficiency and reducing internal fuel consumption by increasing renewable energy supplies, such as the Company's own photovoltaic plants 	
		For more details, see <u>Carbon Efficiency of</u> operations	
Employment and skill developmentChanges in the law might affect international assign- ments (global mobility-related Respect for human rights, Employment & social concerns)Changes in the law might affect international assign- ments (global mobility-related risk)Inability to comply with com- plex legislation in various countriesInability to comply with com- plex legislation in various countries	 Constant monitoring of regulations related to immigration and specific labor markets to anticipate any related risks 	No relevant impact on envir- onment or society	
	Inability to comply with com- plex legislation in various	 Obtaining expert advice from external con- sultants and specialized relocation agencies with in-depth market expertise 	
		For more details, see <u>Management of</u> employment and skills development	
(NaDiVeG: Envir- onmental con- cerns)	Risks of failing to implement energy efficiency projects due to finances or insufficient resources could keep energy	 ISO 50001 certifications for Refining and some Upstream assets 	OMV's 2019 total Scope 1 GHG emissions of 10.63 t CO2 equivalent increased the CO2 concentration in the
	consumption at high levels	For more details, see Energy efficiency	atmosphere by about 0.0062 ppm.





Material Topic	Risk description ¹	Mitigation measures	Effect description ²
Environmental compliance (NaDiVeG: Envir- onmental con- cerns)	Non-compliance with environ- mental and water legislation, or specific internal rules and regulations	 Legal compliance register Legal audits Trainings Close collaboration with regulators CAPEX allocation for legal compliance projects 	No relevant impact on envir- onment or society
		For more details, see Management of Envir- onmental Compliance	
Health, safety &	Risk drivers such as integrity	Audits	The impact on environment
security (NaDiVeG:	failure or unsafe process safety conditions leading to	 Risk awareness campaign 	or society is already described in the risk descrip- tion.
Employment & social concerns)	business interruptions, pollu- tion, accidents involving	 Lessons learned (internal incidents or industry experience) 	
	employees, and deterioration of the Company's reputation	Preventive maintenance	
		For more details, see <u>Health, safety &</u> <u>security</u>	
Local com- munities	Not fulfilling the expectations of local communities with	 Social Impact Assessment (SIA), including free and prior informed consultation with 	The impact is significantly reduced as OMV applies the
(NaDiVeG: Respect for	regards to economic benefits	and consent of local stakeholders Stakeholder engagement plans 	same international stan- dards across all the coun-
human rights,	Deterioration in occupational	 Community grievance mechanisms 	tries where OMV operates.
Employment & health and safety in countries social concerns) where local legislation is less strict	where local legislation is less	 Community investments 	
		For more details, see <u>Community relations</u> and development	
Low-carbon products and innovation (NaDiVeG: Envir- onmental con- cerns)	decarbonization policies for- cing OMV to operate and pro-	 Identifying and developing new business opportunities based on low-/zero-carbon product portfolio by the newly created New Energy Solutions department 	OMV's total GHG emissions from all activities 2019 onward based on current product portfolio and current proven/probable reserves (assuming all of the reserves are produced and burned) amount to estimated 2.17 Gt CO2 equivalent, which rep- resents around 0.5% of the total remaining global carbon budget of about 420 Gt CO2 equivalent. This would increase the atmo- spheric CO2 concentration by about 0.12 ppm.
	neutral basis Risk that demand for refined fuels may drop due to less carbon-intense substitute	 Carbon reduction targets integrated into Executive Board remuneration 	
		 Strong focus on natural gas sales and petro- chemical sales increase 	
		For more details, see <u>Carbon Efficiency of the</u> product portfolio	
Spills manage- ment	nentcaused by an unsafe condi-NaDiVeG: Envir-tion resulting in a major acci-nmental con-dent offshore or onshore	 Improving integrity through old pipeline/old facilities replacement programs 	The impact on environment or society is already described in the risk descrip- tion.
(NaDiVeG: Envir- onmental con- cerns)		 preventive maintenance and corrosion pro- grams 	
		 Oil spill response plans and emergency pre- paredness plans 	
		For more details, see <u>Spills management</u>	



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Material Topic	Risk description ¹	Mitigation measures	Effect description ²
Supply chain (NaDiVeG: Respect for human rights, Employment & social concerns)	Risk of poor labor practices in supply management, e.g., failure to pay decent wages in the supply chain (human rights) Supplier pays wages below standards established by international human rights bodies	 Training for employees (focus on high-risk countries) Human Rights Country Entry Check before launching operations in a country as well as regular human rights assessments in our countries of operations HSSE contractor management, considering human rights aspects (including labor rights) in pre-qualification and auditing phase ESG supplier assessments Code of Conduct including labor rights 	The impact is significantly reduced as OMV applies the same international stan- dards across all the coun- tries where OMV operates and complies with minimum local legislation.
		For more details, see <u>Supply chain</u>	
Water manage- ment (NaDiVeG: Envir- onmental con- cerns)	Periods of low or no precipita- tion would lead to inability to access water for normal oper- ations (internal consumption) in areas of low water availab- ility	 Improving integrity through old water pipeline/facilities replacement programs Preventive maintenance Water management plans Reduced water consumption and water effi- ciency improvements Oil spill response plans and emergency pre- paredness plans in case of spill event affecting water bodies 	The impact on environment or society is already described in the risk event.
		For more details, see <u>Water management</u>	

¹ A risk represents the uncertainty that OMV will not meet its objectives. This is measured by combining the likelihood or frequency of an event and its consequences, which can result in opportunities for benefit (upside) or threats to success (downside).

² Effects refer to positive and negative impacts on environment and society arising from the regular business model or from unplanned events that should not occur during regular operating activities.





Enterprise-wide risk management

Non-financial and financial risks are regularly identified, assessed, and reported through the Group-wide Enterprise-Wide Risk Management (EWRM) process.

The main purpose of the OMV Group's EWRM process is to deliver value through risk-based management and decision-making. The OMV Group is constantly enhancing the EWRM process based on internal and external requirements. The process is facilitated by a Group-wide IT system supporting the established individual process steps, guided by the ISO 31000 risk management framework.

The Executive Board is responsible for risk oversight, ensuring that management has put in place a rigorous process for identifying, prioritizing, managing, and monitoring the critical risks affecting the Company. The Executive Board sets, communicates, and implements our risk management culture throughout the OMV Group.

A cross-functional committee chaired by the OMV Group CFO with members of OMV Group's senior management – the Risk Committee – ensures that the EWRM process effectively captures and manages material risks across the OMV Group.

The Risk Committee assists and advises the Executive Board on all aspects of financial, operational, and strategic risks (irrespective of their financial or non-financial dimensions). It also provides assurance to the Executive Board that the OMV Group's risk management process is supported with the appropriate tools, policies, and procedures and that risks are identified, measured, and managed in line with the Group's policies and risk appetite.

The role of the Risk Committee is to

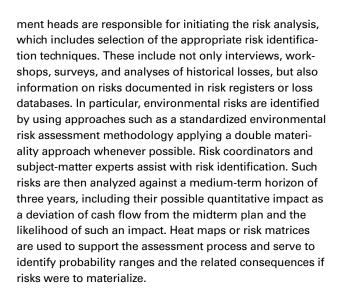
- ensure that effective risk governance is in place and that regular reviews and updates are based on a best practice approach;
- support OMV's processes for developing its risk appetite and allocating capital and limits across the business;
- validate the key non-financial and financial risks identified with respect to OMV's medium- and long-term objectives, considering the following risk categories according to OMV's risk taxonomy: operational risks (including all risks related to physical assets, production risks, project risks, personnel risks, IT risks, HSSE, climate change, and regulatory/compliance risks), strategic risks (arising, for example, from changes in technology, climate change, risks to reputation, or political uncertainties), and financial risks, including market price risks and foreign exchange risks;
- review the Group Risk Report and define the overall risk landscape for final submission to the Supervisory Board's Audit Committee;
- evaluate risk mitigation measures for effectiveness and timely implementation to address major risks and recommend further actions to the Executive Board when risk tolerance levels are exceeded;
- promote a risk awareness culture within the Company.

The Risk Committee meets at least four times a year, ensuring that risk awareness and prevention are deeply integrated into decision-making processes. The Committee validates the key non-financial and financial risks identified with respect to OMV's medium- and long-term objectives.

In addition to including risks and opportunities in midterm planning at OMV, we believe that creating a risk-aware culture throughout the organization, where everyone is aware of the risks related to their jobs and implements risk management practices on a daily basis, is the most effective way to avoid potentially negative effects, while embracing the opportunities that may arise. To this end, our comprehensive Enterprise-Wide Risk Management (EWRM) program is led by senior management and cascades to every employee of the Company.

Risk management process

The risk management process combines an intensive bottom-up and top-down approach, with every single employee responsible for implementing the most appropriate mitigation strategies for the risks within their sphere of responsibilities. Risks are identified in the bottom-up process during day-to-day business at asset level. Depart-



The top-down risks are analyzed against a longer time horizon of up to seven years and beyond (e.g., in accordance with the life of a project or of a field). With respect to climate change, risks and opportunities include both acute and chronic physical risks, regulatory risk, technology risk, reputational risk, and new market opportunities arising in the long term.

In order to identify such risks, we continuously monitor OMV's internal and external environment and conduct interviews with senior management, subject-matter experts, and Executive Board members. This process complements the bottom-up approach and captures the risks inherent in the strategy. We collect information on root causes, consequences, corresponding risk mitigation actions and their effectiveness, and changes in internal and external factors influencing likelihood. These are assessed in working sessions with senior management and subject-matter experts. As part of the Risk Report, this analysis is discussed at the OMV Executive Board level and presented to the OMV Audit Committee.

All risks with risk ratings exceeding a certain threshold at Group level are included in the Group Risk Report and are considered to be substantive irrespective of their probability. However, the threshold can vary depending on the management focus for that specific risk management measure. In addition, risks are considered to be substantive if they are seen as such by relevant stakeholders, such as local communities, governmental authorities, employees, or suppliers, even when the financial impact is not significant. For further information on engagement with relevant stakeholders, see <u>Stakeholder Engagement</u> <u>Details</u>.

Bottom-up and top-down perspectives are combined to provide a comprehensive risk profile of the organization,

which is taken into consideration when the OMV strategy is developed or updated.

The formal process ("Risk Run") of collecting risk information happens twice per year. The identified risks are aggregated and ranked depending on their impact on our business and then presented to the Risk Committee for review. The short- and long-term impact of risks and opportunities related to climate change are a special focus topic for the Risk Committee in 2020.

The OMV climate change risk management approach aims to meet the TCFD recommendations as well as the double materiality perspective proposed by the EU Non-Financial Reporting Directive. This new approach is being implemented gradually throughout the organization. Climate change risks are growing in importance in light of the oil and gas industry's significant direct impact.

Risk taxonomy

Paying attention to every single risk makes risk management a holistic process. We use common risk terminology and language across OMV in order to facilitate effective risk communication. Environmental, Social, and Governance (ESG) risks, which specifically consider the emerging topic of climate change, are a key element in the OMV taxonomy.

The full spectrum of risks relating to OMV's business, including economic, environmental, and social issues, is analyzed using either a semi-qualitative or quantitative approach and documented in a centralized risk repository. The resulting corporate risk profile provides a holistic view of issues that could affect Company performance in the medium and long term. The profile is therefore integrated into the decision-making process.

According to the OMV risk taxonomy, the following risk categories are considered:

- Financial risks, including market price risks and foreign exchange risks
- Operational risks, including all risks related to physical assets, production risks, project risks, personnel risks, IT risks, HSSE, climate change, and regulatory/ compliance risks
- Strategic risks arising, for example, from changes in technology, climate change, risks to reputation, or political uncertainties

For reporting purposes, this taxonomy is mapped to various other risk classifications such as NaDiVeG and TCFD.





Financial risk management

Market price and financial risks arise from volatility in the prices of commodities and include market price risks arising from European Emission Allowances, foreign exchange (FX) rates, and interest rates. Market price risk is monitored and analyzed centrally in respect of its potential cash flow impact using a specific risk analysis model that considers portfolio effects. Such risks also cover the impact of volatile prices for (European) Emission Allowances, where typical mitigation activities like spot, forward, or futures transactions are applied to ensure a balanced position of emission allowances by selling the surplus or covering the gap.

Operational risk management

The nature of OMV's business operations exposes the Group to various Health, Safety, Security, and Environment (HSSE) risks. Such risks include the potential impact from natural catastrophes as well as process safety and personal security events. Other operational risks comprise risks related to the delivery of capital projects or legal/regulatory non-compliance. All operational risks are identified, analyzed, monitored, and mitigated following the Group's defined risk management process.

OMV focuses particularly on five Sustainability Strategy areas: HSSE; Carbon Efficiency; Innovation; Employees; Business Principles and Social Responsibility. OMV Executive Board members regularly (at least quarterly) discuss current and upcoming environmental, climate, and energyrelated policies and regulations; related developments in the fuels and gas market; the financial implications of carbon emissions trading obligations; the status of innovation project implementation; and progress on achieving sustainability-related targets. OMV focuses on assessing the potential vulnerabilities of the Company to climate change (e.g., water scarcity, droughts, floods, and landslides), the impact of the Company on the environment, and the mitigation actions that will ensure a proper transition to a low-carbon environment (reduction of carbon emissions, compliance with new regulatory requirements, etc.).

Strategic risks

OMV regularly evaluates the Group's exposure to climatechange-related risks in addition to the market price risk from European Emission Allowances. Such risks comprise the potential impact of acute or chronic events, such as more frequent extreme weather events or systemic changes to our business model due to a changing legal framework or substitution of OMV's products due to changing consumer behavior. OMV recognizes climate change as a key global challenge. We thus integrate the related risks and opportunities into the development of the Company's business strategy.

The following emerging climate-change-related risks were identified:

- Legal risk linked to compliance and the cost of compliance with current regulations related to climate change, such as the EU's emissions trading legislation
- Emerging climate-change-related regulations aimed at the decarbonization of economic activities, such as future emissions trading programs, CO₂ limits for cars, and legal controls on routine flaring and venting⁹
- Reduction in the cost of alternative energies leading to a competitive advantage for low-carbon fuels
- Shift in consumer and investor preferences toward products and investments strongly aligned with the energy transition and offering climate change mitigation solutions
- Chronic risks for OMV assets in various locations affected by climate change

For more information on climate change risk management, see <u>Carbon Efficiency</u>. Additional information on major financial and non-financial risks is included in the <u>Annual Report 2019</u> under Risk Management.

9 For example, in an impact analysis we assumed that assets with routine flaring in Romania and Tunisia were temporarily forced to cease production due to regulations. In this scenario, which we consider to be very unlikely, a six-month stoppage would result in an estimated revenue loss of EUR 525 mn, representing around 3% of OMV Group revenues (based on 2018 revenues for crude oil production facilities in Tunisia and Romania. which currently conduct routine flaring).



Stakeholder map

OMV is committed to stakeholder engagement and convinced that mutual respect, transparent behavior, and open dialogue are the best foundations for a good relationship with the various stakeholders we interact with. In our stakeholder engagement approach, we identify and manage relationships with persons, groups, or organizations who might be impacted by our activities or who may have an impact on our business.



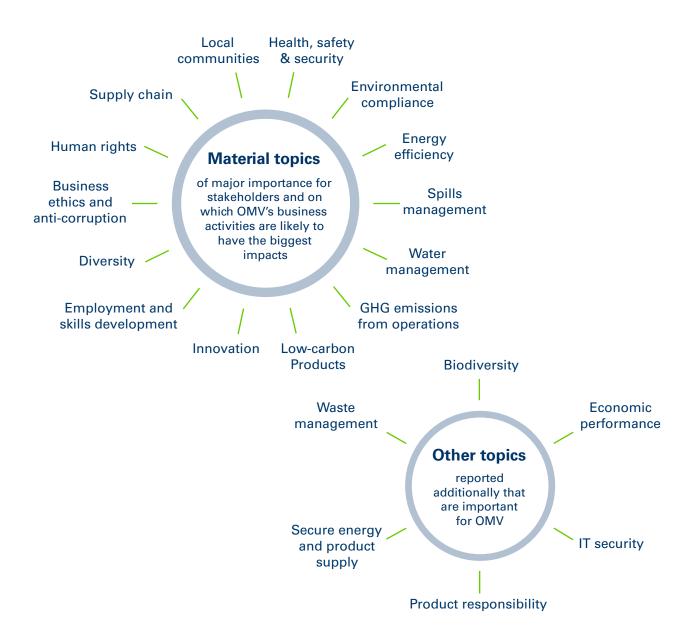
See <u>Stakeholders' Engagement Details</u> for more detailed information on stakeholders and the mechanisms for dialogue and inclusion of their views in OMV's approach.



Reporting on materiality

OMV identifies material content for the Sustainability Report in an extensive and structured process of consultation with the Company's external and internal stakeholders.

The full-scale process of consultation and analysis is repeated every three years, with the most recent one taking place in 2017. A detailed description of the materiality identification process is published separately on OMV's website. In 2019, we reviewed highly material topics identified previously against best industry practices, and also in light of the Environmental, Social, and Governance (ESG) performance issues of interest to ESG rating agencies and socially responsible investors. In light of the reporting requirements of the Austrian Nachhaltigkeitsund Diversitätsverbesserungsgesetz (Sustainability and Diversity Improvement Act; NaDiVeG) and given the diversity-related targets of the OMV Sustainability Strategy 2025, the topic of diversity was defined as material. Full disclosure is provided as required by the GRI.





Environmental, Social, and Governance Ratings and Indices

OMV actively engages with Environmental, Social, and Governance (ESG) rating agencies and socially responsible investors to ensure that we disclose the information investors need to evaluate sustainability risks and opportunities related to our performance. The continuous evolution of our business toward sustainability and an increase in the transparency of information we provide on our activities resulted in a year-over-year increase in our ESG ranking. These rankings are important for investor decision-making.

Recognition of OMV performance reflected in ESG ratings



RobecoSAM recognized OMV as an Industry Mover in its Yearbook 2019. We demonstrated the largest proportional improvement in sustainability performance compared to the previous year out of the industry's top 15% companies. OMV was also included in the SAM Yearbook 2020 as one of nine oil and gas upstream and integrated companies.



OMV attained Prime Status according to the ISS ESG rating with a score of B–, which positions the Company among the top 5% oil and gas companies with the best ESG performance.



OMV received Quality Score 1 from ISS in the Environmental, Social, and Governance categories. This puts OMV in the top 10% of energy companies under review.



In 2019, OMV Aktiengesellschaft was rated AAA (on a scale of AAA to CCC) in the MSCI ESG Ratings assessment.¹⁰ OMV received an AAA rating for the seventh year in a row. This score places OMV among the best 10% oil and gas companies in terms of ESG performance.



CDP awarded OMV an A– (Leadership) score for the fourth year in a row in 2019. This ranks OMV as one of the top 14 companies in the global oil and gas sector, and among the 5 top-performing companies in Austria.



The Transition Pathway Initiative (TPI) has assigned OMV the highest Level 4 rating for carbon management quality.

10 The use by OMV of any MSCI ESG Research LLC or its affiliates ("MSCI") data, and the use of MSCI logos, trademarks, service marks, or index names herein do not constitute a sponsorship, endorsement, recommendation, or promotion of OMV by MSCI. MSCI services and data are the property of MSCI or its information providers, and are provided "as is" and without warranty. MSCI names and logos are trademarks or service marks of MSCI.





OMV is rated as an "Outperformer" in Environmental, Social, and Governance performance by Sustainalytics. OMV ranks among the top 12% of oil and gas companies. Sustainalytics is a leading global provider of Environment, Social, and Governance (ESG) and Corporate Governance research and ratings.

ecovadis

OMV was assessed by EcoVadis and received Silver CSR status as a supplier.

Highlights of OMV's inclusion in ESG indices



OMV has been included in the Dow Jones Sustainability Index (DJSI World) since 2018. This was confirmed for the second consecutive time in September 2019, positioning OMV among the top 10% oil and gas companies in terms of ESG performance. OMV is the only Austrian company included in the DJSI World. Launched in 1999, the DJSI World represents the gold standard for corporate sustainability and is the first global index to track the leading sustainability-driven companies based on SAM's¹¹ analysis of financially material ESG factors.

S & P Europe 350 ESG Index

OMV is one of the 238 companies included in the S&P Europe 350 ESG Index – a recently launched sustainabilityfocused S&P index. Following SAM's Corporate Sustainability Assessment (CSA), OMV is one of five companies in the integrated oil & gas industry to be included in the S&P Europe 350 ESG Index.



FTSE4Good

OMV has been included in the FTSE4Good Index Series every year since 2015. FTSE Russell (the trading name of FTSE International Limited and Frank Russell Company) confirms that OMV has been independently assessed according to the FTSE4Good criteria and has satisfied the requirements for inclusion in the FTSE4Good Index Series.



Based on an assessment by Sustainalytics, OMV was again included in the STOXX[®] Global ESG Leaders index, among other STOXX[®] indices.



OMV was reconfirmed as a member of the ECPI[®] Indices.